

CHD Partners has developed Armed Robbery Prevention and Awareness Training to assist staff to identify opportunities for armed robbery in their workplaces, to develop preventative strategies and to identify ways to keep safe during a robbery. Training has been provided to staff from licensed venues, retail outlets, pharmacies and local government authorities in New South Wales, Victoria, Queensland and the Australian Capital Territory.

The duration of the Armed Robbery Prevention and Awareness Training is four hours and designed for up to 20 participants. Sessions are individually tailored to suit specific local and site needs and can be extended or reduced to meet specific requirements.

The key learning outcomes for the sessions include:

- Identify the factors that impact on staff, employees and management when confronted with armed robbery
- Identify the principles that need to be implemented to survive an armed robbery
- Identify the possible effects of being involved in an armed robbery and the correct procedures to minimise the impact to personnel
- Identify that employee safety and well-being is the primary objective
- Identify the legislative compliance requirements for safety in the workplace
- Identify prevention strategies

The training incorporates the following adult learning principles and teaching techniques:

- Brainstorming
- Small group exercises
- Role plays
- PowerPoint presentations

In preparing and delivering these sessions we will:

- Conduct an armed robbery prevention site audit
- Provide each participant with a workbook and certificate of attendance
- Customise training program to address local needs

Posters can be purchased separately to reinforce the key training messages.

To discuss your training and education needs contact Michael Huggett on 0417 448 507 (michael@chdpartners.com.au) or Michelle Weidenhofer on 0401 870 117 (michelle@chdpartners.com.au).